

From: [Animal Law Reform South Africa Outreach](#)
To: [REDACTED]
Subject: RE: Luxury Hotels International South Africa (Pty) Ltd t/a Protea Hotels by Marriot / ALRSA - Access to information in terms of PAIA [ref:_00D37JC9y._5001S1eF5Pm:ref]
Date: Tuesday, 07 March 2023 14:26:00
Attachments: [image001.png](#)

Good day,

As stated in our correspondence of 8 December 2022, our PAIA request extends to **all hotels** listed under your private body that were operational in South Africa during the request period (01 November 2018 – November 2022). In addition, kindly provide a copy of Marriott's PAIA Manual.

We trust this clarifies our request, however, please do not hesitate to reach out if you have further questions. We trust you will furnish records as requested in our PAIA request in terms of your statutory obligations forthwith, and by no later than **14 March 2023**.

Kind regards

Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



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From: [REDACTED]
Sent: Thursday, 23 February 2023 15:04
To: Animal Law Reform South Africa Outreach <outreach@animallawreform.org>
Cc: [REDACTED]
[REDACTED]

Subject: RE: Luxury Hotels International South Africa (Pty) Ltd t/a Protea Hotels by Marriot / ALRSA - Access to information in terms of PAIA [ref:_00D37JC9y._5001S1eF5Pm:ref]

Good day,

Please be advised that this is the email address for central reservations for Protea and Marriott hotels.

Kindly advise for which specific one of our hotels the below is for so can forward your request accordingly.

Should you require any further assistance, we are inviting you to reply to this E-mail.

Best regards,



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Marriott Careers

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----- Original Message -----

From: outreach [outreach@animallawreform.org]

Sent: 2/23/2023 7:48 AM

To: [Redacted]

Cc: [Redacted]

Subject: RE: Luxury Hotels International South Africa (Pty) Ltd t/a Protea Hotels by Marriot / ALRSA - Access to information in terms of PAIA [ref:_00D37JC9y._5001S1eF5Pm:ref]

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments

Good day

I trust you are well.

This email concerns the request for access to information in terms of the Promotion of Access to Information Act 2 of 2000 ("PAIA") delivered to Luxury Hotels International South Africa (Pty) Ltd t/a Protea Hotels by Marriot ("Marriot Hotels") on behalf of Animal Law Reform South Africa on 21 November 2022. In terms of our request, your response to our request was due by no later than 23 December 2022.

We hereby notify you that your non-response to our request amounts to a refusal in terms of PAIA. As such, Marriot Hotels will be negatively ranked in our public report on the basis that you have been non-responsive to our request.

You are hereby given a final opportunity to respond to our request by no later than **3 March 2023** given that we are currently preparing our public report.

Should you fail to do so, we reserve our rights to exhaust the legal remedies available to us, including but not limited to, approaching the Information Regulator to lodge a complaint in respect of Marriot

Hotels, and/or approach the courts.

Kindly acknowledge receipt of this email.

Yours sincerely,

[Redacted signature]

Outreach: External Liaison

Animal Law Reform South Africa

outreach@animallawreform.org

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From: Animal Law Reform South Africa Outreach

Sent: Thursday, 08 December 2022 12:45

To: [Redacted]

[Redacted]

[Redacted] >

Subject: RE: ALRSA - Access to information in terms of PAIA [ref:_00D37JC9y._5001S1eF5Pm:ref]

[Redacted]

I trust you are well.

The below requests extend to **all hotels** listed under your private body operational in South Africa during the request period (**01 November 2018 – November 2022**).

We trust this clarifies our request, however please don't hesitate to reach out if you have further questions. We trust you will furnish records as requested in our PAIA request in terms of your statutory obligations.

We look forward to hearing from you.

Kindly acknowledge receipt of this email.

Yours sincerely,

[Redacted signature]

Outreach: External Liaison

Animal Law Reform South Africa

outreach@animallawreform.org

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From: [REDACTED]
Sent: Monday, 05 December 2022 15:15
To: Animal Law Reform South Africa Outreach <outreach@animallawreform.org>
Cc: [REDACTED]
Subject: RE: ALRSA - Access to information in terms of PAIA [ref:_00D37JC9y._5001S1eF5Pm:ref]

Good day,

Kindly advise for which one of our hotels the below email is for.

Should you require any further assistance, we are inviting you to reply to this E-mail.

Best regards,

[REDACTED]

----- Original Message -----

From: outreach [outreach@animallawreform.org]
Sent: 12/5/2022 7:13 AM
To: [REDACTED]
Subject: RE: ALRSA - Access to information in terms of PAIA

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments

Dear Head of Private Body

I trust you are well.

This email concerns the request for access to information in terms of the Promotion of Access to Information Act 2 of 2000 ("**PAIA**") delivered to Protea Hotels on behalf of Animal Law Reform

South Africa on **21 November 2022**. We are reaching out to ask that you acknowledge receipt of our PAIA request. We further look forward to your response to our PAIA request within the prescribed 30-day period (i.e., by no later than **23 December 2022**). As previously indicated, Protea Hotels has a legal obligation to respond to our PAIA request within the prescribed period, and failure to do so is a contravention PAIA.

Kindly acknowledge receipt of this email.

Yours sincerely,

[Redacted signature]

Outreach: External Liaison

Animal Law Reform South Africa

outreach@animallawreform.org

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From: Animal Law Reform South Africa Outreach

Sent: Monday, 21 November 2022 12:45

To: [Redacted]
[Redacted]
[Redacted]

Subject: ALRSA - Access to information in terms of PAIA

Dear Head of Private Body,

I trust you are well.

By way of introduction, my name is [Redacted]. I write on behalf of Animal Law Reform South Africa.

Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof.

You may have received an email from me on Friday, 18 November 2022. Unfortunately, there was an error in the attachment to that email. It was therefore recalled. We now enclose the correct attachments and apologize for any inconvenience caused.

We look forward to receiving your response to this email within 30 days of the date hereof (i.e., by no later than **23 December 2022**).

Kindly acknowledge receipt hereof.

Kind regards,



Outreach: External Liaison

Animal Law Reform South Africa

outreach@animallawreform.org

[Image is no longer available]

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ref:_00D37JC9y._5001S1eF5Pm:ref