



Hilton
7930 Jones Branch Drive
McLean, VA 22102
United States

20 December 2022

Cheslyn Ceaser
Animal Law Reform South Africa

Dear Cheslyn:

Thank you for your letter dated 21 November 2022 and the accompanying Promotion of Access to Information Act, 2000 (PAIA) request form. While we do not believe we have an obligation to provide the information requested under the PAIA, we do believe in being transparent with our animal welfare policies and progress against our stated goals.¹

Hilton strives to work towards the legal, ethical, humane treatment of animals across our value chain. Our approach to animal welfare is informed by the "Five Freedoms" of care and codified in our Animal Welfare Statement. Our Animal Welfare Statement is publicly available at the following link: <https://esg.hilton.com/wp-content/uploads/2021/04/Hilton-Animal-Welfare-Statement.pdf>.

All Hilton suppliers are required to observe and abide by Hilton's Responsible Sourcing Policy, which is included in all supplier contracts. We provide our Responsible Sourcing Policy publicly for all stakeholders at the following link: <https://esg.hilton.com/wp-content/uploads/2021/04/Hilton-Responsible-Sourcing-Policy.pdf>.

We publicly report our cage-free egg sourcing progress by region each year. You can find our latest disclosure at the following link: <https://esg.hilton.com/wp-content/uploads/sites/3/2022/08/2021-Sourcing-Progress.pdf>.

As we continue on our journey to source products more sustainably, responsibly and ethically, we are enhancing our public reporting to share Hilton's latest efforts with all stakeholders. Please look to the release of our 2022 ESG Report by the end of Q2 2023 for our latest progress.

To the extent that you are requesting information relating to third parties, you will need to directly share your request with those third parties. Finally, please note that our decision not to respond to every request in your letter should not be construed as an admission of the contents thereof. We reserve the right to respond more fully at a later stage, should we deem necessary.

Yours sincerely,

Alexander Shockley
Director, Responsible Sourcing & Sustainability

¹ As you know, under the PAIA, you must demonstrate why you need the information requested in order to exercise or defend a legal right. Here, it appears that you are requesting the information to undertake a project and then, once you have completed that project, you will determine whether there are in fact any rights that need to be exercised. Accordingly, we believe that it is premature for you to request information from us under the PAIA.

WE ARE HILTON
WE ARE HOSPITALITY

