



CITY LODGE HOTEL GROUP

22 December 2023


Animal Law Reform South Africa

Email: outreach@animallawreform.org

1. CC: contact@animallawreform.org.


Dear Sir,

RE: Corporate Accountability Project: Request for Access to Information

We refer to your PAIA request received on 18 November 2022 and confirm that City Lodge Hotels Limited ("CLHG") is committed to animal welfare as detailed in its annual Sustainability Report published with its Audited Financial Statements.

Further to this however, as you can appreciate CLHG was a business particularly hard hit by two and half years of Covid-19 restrictions and so the timing of your request has come in the middle of our peak operating season, and this will be the first year since 2019 that CLHG has been able to operate near to pre-Covid-19 levels. Accordingly, we have provided access to all the information you require from Operations, and to the extent you require further information we will only be able to do so towards the end of January 2023. We trust that you understand our position.

In response to your request we comment as follows:

- 1.1 **Annual and Sustainability Reports produced during the period.** Due to the size of the documents we have not attached same to this letter and email however, the requested reports for the period 1 November 2018 to 1 November 2022 ("Reporting Period") can be accessed on our website at <https://clhg.com/investors>;
- 

- 1.2 **Legal Compliance: Any and all enforcement and compliance records issued during the period, including Reports, licenses, permits, warnings, citations, notices, directives, and similar enforcement and compliance records, both internal and external) specifically in relation to compliance and/or non-compliance with animal, environmental, and agricultural legislation (including any amendments, rules, lists, notices, regulations, etc. in terms thereof).** No enforcement or compliance notices in relation to compliance and/or non-compliance with animal, environmental, and agricultural legislation have been issued in the Reporting Period including from SAPS, National Council of Societies on the Prevention of Cruelty to Animals (“NSPCA”) and any Societies for the Prevention of Cruelty to Animals (“SPCA”);
- 1.3 **Charges laid, and judgments and orders handed down, including in any and all criminal and civil proceedings in which you were cited as a party relating to the aforementioned legislation.** No Charges have been laid or judgements or orders handed down in any forum in the Reporting Period.
- 1.4 **Internal Policies relating to Animal Welfare and Environmental matters applied or produced during the period.** Kindly see our Sustainability Reports for details in this respect, as per clause 1.1 above. We have also provided an extract from the latest report.
- 1.5 **Manufacturing details: (1) Records relating to the number and type of cages or egg production systems manufactured and/or supplied to any stakeholder in the egg supply-chain in South Africa, if applicable; Not applicable; (2) Records relating to the type, quantity and quality of the feed manufactured per annum, including details of antibiotics and pesticides utilised in the manufacturing process, if applicable.** Not applicable.
- 1.6 **Asset Register and Stock: Any and all records relating to your assets and stocks that may be relevant based on the aforementioned explanation of the Project.** Not applicable.
- 1.7 **Membership records relating to any and all membership (present and past) relating to the egg, chicken and poultry industry. This includes correspondence or documentation confirming, refusing, suspending, terminating, or otherwise relating to any membership of any of the following (as applicable).** We have partnered with the Humane Society International – Africa since 2020 and attach the initial press release in this respect.
- 1.8 **Compliance with Association standards and requirements and Certification: Any and all records of compliance and/or non-compliance with third party standards and/or requirements, correspondence as applicable and certifications with/by the Associations and other third-party standards and/or requirements that may be relevant based on the aforementioned explanation of the Project.** None Received in the Reporting Period.

- 1.9 **Third Party Certification: Certificates/notices, letters and correspondence illustrating any third-party certifications.** See response at 1.7 above.
- 1.10 **Commitments: Records indicating any and all animal welfare-related commitments and progress towards these commitments.** See Sustainability Reports for cage-free commitment as per clause 1.1 above.
- 1.11 **Public Statements: Any and all public statements relating to animal welfare regarding eggs, sourcing thereof or chickens under your control.** See Sustainability Reports for statements in respect of animal welfare regarding eggs and cage-free commitments as per clause 1.1 above.

We trust you find the aforementioned in order.

