

Animal Law Reform South Africa Outreach

From: [REDACTED]
To: Tuesday, 12 December 2023 17:08
Cc: Animal Law Reform South Africa Outreach
Subject: RE: ALRSA_Woolworths_PAIA_Request_11_12_2023

Good day

I acknowledge receipt of your email with attachments that included your request in terms of the Promotion of Access to Information Act 2 of 2000.

We are of the view that most of the information you requested can be justifiably refused based on one of the listed grounds for refusal of access to records as espoused in the Act. Some of the most obvious grounds for refusal are (but not limited to):

- Mandatory protection of commercial information of third party;
- Mandatory protection of certain confidential information, and protection of certain other confidential information, of a third party

Nonetheless, I am inclined to repeat what was previously communicated to you upon your initial request which was received in November 2022. I reiterate that animal welfare is very important to us.

We have addressed Free range eggs as one of our milestones on our Good Business Journey to animal welfare.

Woolworths has only sold free range eggs since 2004. And more than 95 % of the egg used as an ingredient in our other food products is now also free range. Woolworths achievement to free range egg was recognised and awarded the Good Egg award by Compassion in World Farming (CIWF) in 2014.

During avian flu outbreaks, veterinary experts advise farmers to keep our free range hens indoors temporarily to protect their health and welfare.

The Agriculture Products Act recognises the need for free range hens to be housed in special circumstances, and thus makes provision for temporary housing of free range hens for a period of confined for no more than 24 weeks.

When hens have to be housed due to AI outbreaks, our consumers are notified via notices in our stores that hens are being housed as a preventative measure for AI.

WE'RE DOING EVERYTHING POSSIBLE TO PROTECT OUR CHICKENS

Under veterinary advice, our free range chickens, including the hens that lay our eggs, are temporarily being kept indoors to protect them from Avian Flu. We remain committed to offering you free range choices, and the birds will be allowed to return outdoors as soon as it is safe.

For more information, please refer to Woolworths public reports.

Woolworths Sustainability (GBJ) report
[Reports – Woolworths Holdings Limited](#)

2023 report woolworthsholdings.co.za/wp-content/uploads/2023/09/2023-Good-Business-Journey-Report.pdf
Page 74 focus on eggs

Woolies website

Woolworths.co.za | Food, Home, Clothing & General Merchandise available online!

[Good Egg Award | Compassion in Food Business](#)

2014 Woolworths won [Woolworths receives international Good Egg Award \(bizcommunity.com\)](#)

[WOOLWORTHS BECOMES THE FIRST AFRICAN RETAILER TO RECEIVE THE INTERNATIONAL GOOD EGG AWARD – Woolworths Holdings Limited](#)

Trust the above is in order.



Please consider the environment before printing this email.
Please note, this e-mail and its contents are subject to a disclaimer which can be viewed at <http://www.woolworths.co.za/disclaimer>.
Should you be unable to access the link please e-mail disclaimer@woolworths.co.za and a copy of the disclaimer will be e-mailed to you.

From: [REDACTED]

Sent: Monday, 11 December 2023 13:52

To: [REDACTED]

Subject: ALRSA_Woolworths_PAIA_Request_11_12_2023

**This is an external mail. Please be careful when clicking on links or opening attachments.
Report any suspicious activity to phishing@woolworths.co.za or use the Phish Alert button in Outlook.**

Dear Information Officer

I trust you are well.

We reach out to you once again to request access to information from Woolworths Holdings Ltd in its role as a stakeholder in South Africa's egg supply chain.

Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof.

We look forward to receiving your completed Google forms (see cover letter and attached PDF document entitled "ALRSA_PAIA_List_of_Requests" for more details), within 30 days of the date hereof (**i.e., by no later than 11 January 2024**). Furthermore, kindly find attached the required confirmation of appointment and authorisation to submit the aforementioned PAIA request on behalf of Animal Law Reform South Africa.

Kindly acknowledge receipt hereof.

Kind regards



Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



Follow us on Social Media
[Facebook](#) | [Instagram](#) | [Twitter](#) | [LinkedIn](#)

This message as well as all information and/or attachments hereto are confidential and may be legally privileged. It is intended solely for the addressee and access to this message by anyone else is unauthorised. Should you not be the recipient for which this communication is intended, any disclosure, copying or distribution of the message, or any action or omission taken by you in reliance on it, is prohibited and may be unlawful. If you have received this message in error, please immediately notify the sender hereof. Animal Law Reform South Africa is not a registered law firm or law clinic. Any and all communications, information, documentation and other content provided by us should not be construed as and does not constitute legal advice. These are for informational purposes only and should not be relied on.

Disclaimer

Please note: This e-mail and its contents are subject to a disclaimer which can be viewed at <http://www.woolworths.co.za/disclaimer>. This Disclaimer forms part of the content of this email in terms of section 11 of the Electronic Communications and Transactions Act, 25 of 2002. Should you be unable to access the link please e-mail disclaimer@woolworths.co.za and a copy of the disclaimer will be e-mailed to you. NOTICE: If received in error, please destroy and notify sender. Sender does not intend to waive confidentiality or privilege. Use of this email is prohibited when received in error.