

Animal Law Reform South Africa Outreach

From: Animal Law Reform South Africa Outreach
Sent: Tuesday, 19 December 2023 09:16
To: [REDACTED]
Subject: RE: ALRSA_Woolworths_PAIA_Request_11_12_2023

Tracking:	Recipient	Delivery
	[REDACTED]	
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	
	[REDACTED]	

Dear [REDACTED]

Thank you for your email. We note the content and will respond in due course.

Kind regards
Cheslyn Ceaser on behalf of

[REDACTED]
Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



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From: [REDACTED]
Sent: Tuesday, December 12, 2023 5:08 PM
To: [REDACTED]
Subject: RE: ALRSA_Woolworths_PAIA_Request_11_12_2023

Good day

I acknowledge receipt of your email with attachments that included your request in terms of the Promotion of Access to Information Act 2 of 2000.

We are of the view that most of the information you requested can be justifiably refused based on one of the listed grounds for refusal of access to records as espoused in the Act. Some of the most obvious grounds for refusal are (but not limited to):

- Mandatory protection of commercial information of third party;
- Mandatory protection of certain confidential information, and protection of certain other confidential information, of a third party

Nonetheless, I am inclined to repeat what was previously communicated to you upon your initial request which was received in November 2022. I reiterate that animal welfare is very important to us.

We have addressed Free range eggs as one of our milestones on our Good Business Journey into animal welfare.

Woolworths has only sold free range eggs since 2004. And more than 95 % of the egg used as an ingredient in our other food products is now also free range. Woolworths achievement into free range egg was recognised and awarded the Good Egg award by Compassion in World Farming (CIWF) in 2014.

During avian flu outbreaks, veterinary experts advise farmers to keep our free range hens indoors temporarily to protect their health and welfare.

The Agriculture Products Act recognises the need for free range hens to be housed in special circumstances, and thus makes provision for temporary housing of free range hens for a period of confined for no more than 24 weeks.

When hens have to be housed due to AI outbreaks, our consumers are notified via notices in our stores that hens are being housed as a preventative measure for AI.



For more information, please refer to Woolworths public reports.

Woolworths Sustainability (GBJ) report
[Reports – Woolworths Holdings Limited](#)

2023 report [woolworthsholdings.co.za/wp-content/uploads/2023/09/2023-Good-Business-Journey-Report.pdf](https://www.woolworthsholdings.co.za/wp-content/uploads/2023/09/2023-Good-Business-Journey-Report.pdf)
Page 74 focus on eggs

Woolies website
[Woolworths.co.za](https://www.woolworths.co.za) | [Food, Home, Clothing & General Merchandise available online!](#)

[Good Egg Award | Compassion in Food Business](#)
2014 Woolworths won [Woolworths receives international Good Egg Award \(bizcommunity.com\)](#)
[WOOLWORTHS BECOMES THE FIRST AFRICAN RETAILER TO RECEIVE THE INTERNATIONAL GOOD EGG AWARD – Woolworths Holdings Limited](#)

Trust the above is in order.



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From: [Redacted]
Sent: Monday, 11 December 2023 13:52
To: [Redacted]
Subject: ALRSA_Woolworths_PAIA_Request_11_12_2023

This is an external mail. Please be careful when clicking on links or opening attachments.
Report any suspicious activity to phishing@woolworths.co.za or use the Phish Alert button in Outlook.

Dear Information Officer

I trust you are well.

We reach out to you once again to request access to information from Woolworths Holdings Ltd in its role as a stakeholder in South Africa’s egg supply chain.

Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof.

We look forward to receiving your completed Google forms (see cover letter and attached PDF document entitled “ALRSA_PAIA_List_of_Requests” for more details), within 30 days of the date hereof (**i.e., by no later than 11 January 2024**). Furthermore, kindly find attached the required confirmation of appointment and authorisation to submit the aforementioned PAIA request on behalf of Animal Law Reform South Africa.

Kindly acknowledge receipt hereof.

Kind regards

[Redacted signature]

Outreach: External Liaison
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