

**From:** [Consumer Affairs SA](#)  
**To:** [REDACTED]  
**Subject:** Unilever Corporate Consumer Services Case #: 43144171  
**Date:** Friday, 03 March 2023 09:18:14

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[REDACTED]

Thank you for contacting Unilever South Africa.

[REDACTED] your request has reached our offices here at Unilever. I have shared a link regarding Animals and Unilever below. We've been developing and using alternatives to animal testing for 40 years and believe in using science, not animals, to ensure our products are safe. You'll find our position on animal testing here: <https://assets.unilever.com/files/92ui5egz/production/5f08c41a40e03128d79e5a6161da28b5adb2c507.pdf/alternative-approaches-to-animal-testing.pdf> And you can learn more about our work on alternatives to animal testing here: <https://www.unilever.com/planet-and-society/responsible-business/alternatives-to-animal-testing/> Please do call back should you have any other questions. The matter was also raised with the Communication Team on your behalf.

Should you have any questions, please contact us between the hours of 8:00am till 17:00pm Monday to Friday for any assistance and thank you for your continuous support and loyalty to Unilever.

Kind Regards,

[REDACTED]

Consumer Engagement Centre.

[REDACTED]