



13 January 2023

**RE: CORPORATE ACCOUNTABILITY PROJECT - REQUEST FOR ACCESS TO INFORMATION**

1. We refer to the Request For Access To Information, dated 17 November 2022, from Animal Law Reform South Africa (“Requester”) under the *Promotion of Access to Information Act, 2000* (“PAIA”) to Chickenland (Pty) Ltd (hereinafter referred to as “Nando's”) (“the Request”).
2. This letter serves as notice to the Requester of Nando's' refusal to provide the requested records to the Requester, as the Request fails to meet the mandatory, stipulated procedural requirements in section 53 of PAIA for the reasons set out below:
  - 2.1. the Requester has failed to provide an explanation of why the requested record is required for the exercise or protection of that right, and how that information would assist the Requester in exercising or protecting that right; and
  - 2.2. as the Request has been made by Cheslyn Craig Ceaser on behalf of the Requester, section 53(2)(f) of PAIA requires the representative of the Requester to submit proof of the capacity in which the representative is making the Request, to the reasonable satisfaction of the Information Officer of Nando's.
3. Further to the above, Nando's wishes to draw the Requester's attention to its animal welfare statement that can be accessed at <https://www.nandos.co.za/help/3>. The statement describes Nando's commitment to animal welfare as well as the strategies Nando's has adopted to achieve its goals towards sustainable practices and animal welfare.
4. The Requester has the right to lodge a written complaint on Form 5 published under regulation 10 of the PAIA Regulations, to the Information Regulator against the refusal of the request by Nando's within 180 (one hundred and eighty) days of this refusal, alleging why Nando's' decision to refuse access to the record was not in compliance with PAIA.
5. Alternatively, the Requester may, by way of an application, within 180 (one hundred and eighty) days of the date of this letter, apply to a competent court for appropriate relief in terms of section 82 of PAIA.
6. All of Nando's' rights remain strictly reserved.



