

## Animal Law Reform South Africa Outreach

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**From:** Animal Law Reform South Africa Outreach  
**Sent:** Friday, 24 May 2024 10:40  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: ALRSA\_Starbucks\_PAIA\_Request\_22\_11\_2023

Tracking:	Recipient	Delivery
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	

Dear Information Officer,

I am writing to follow up on our previous correspondence regarding the PAIA request sent to Rand Capital Coffee (Pty) Ltd t/a Starbucks South Africa (“Starbucks”) on behalf of Animal Law Reform South Africa on 23 November 2023. As per our initial communication, the deadline for your response to our request was 26 December 2023. However, we have not received any communication from your end.

Understanding the complexities involved in processing such requests, we are providing one further opportunity for you to provide a formal response, until **10 June 2024**. We trust this extension will allow you the necessary time to address our request thoroughly.

Should we not receive a response by the extended deadline of **10 June 2024**, we will deem this as a refusal under PAIA. We may then elect to lodge a formal complaint with the Information Regulator regarding Starbucks’ handling of our request or take such further action as we may be advised.

We value open communication and collaboration and remain hopeful for a positive resolution to this matter.

Please acknowledge receipt of this email.

Thank you for your attention to this urgent matter.

Kind regards

[REDACTED]  
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**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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**From:** Animal Law Reform South Africa Outreach

**Sent:** Wednesday, December 6, 2023 3:31 PM

**To:** [REDACTED]

**Subject:** RE: ALRSA\_Starbucks\_PAIA\_Request\_22\_11\_2023

Dear Information Officer

I trust you are well.

As per the below email, we requested access to information in terms of the Promotion of Access to Information Act (“PAIA”) from Starbucks Corporation, and Starbucks Corporation’s associated company, Rand Capital Coffee (Pty) Ltd t/a Starbucks South Africa. Within this request, we provided links to Google forms which would authorise you to submit and upload documentation related to same. Kindly note that in order to access these Google forms, you are required to sign into a Google account. If you encounter any issues with these Google forms, please feel free to reach out to us.

However, for ease of reference, a PDF of the list of documents requested is attached.

We look forward to receiving your timeous response to our request.

Kind regards

[REDACTED]

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**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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**From:** Animal Law Reform South Africa Outreach

**Sent:** Thursday, November 23, 2023 2:47 PM

**To:** [REDACTED]

**Subject:** ALRSA\_Starbucks\_PAIA\_Request\_22\_11\_2023

Dear Information Officer

I trust you are well.

By way of introduction, my name is [REDACTED]. I write on behalf of Animal Law Reform South Africa.

We reach out to you to request access to information from Starbucks Corporation, and Starbucks Corporation's associated company, Rand Capital Coffee (Pty) Ltd t/a Starbucks South Africa in its role as a stakeholder in South Africa's egg supply chain. Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof. Furthermore, kindly find attached the required confirmation of appointment and authorisation to submit the aforementioned PAIA request on behalf of Animal Law Reform South Africa.

We look forward to receiving your completed **Google forms** (see cover letter for more details), within 30 days of the date hereof (**i.e., by no later than 26 December 2023**).

Kindly acknowledge receipt hereof.

Kind regards

[REDACTED]

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**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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