

## Animal Law Reform South Africa Outreach

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**From:** Animal Law Reform South Africa Outreach  
**Sent:** Friday, 21 June 2024 13:01  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

Dear [REDACTED]

We acknowledge receipt of your correspondence dated 12 June 2024 and reserve our right to respond fully in due course.

Kind regards  
[REDACTED]

**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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[REDACTED]  
**Sent:** Wednesday, June 12, 2024 12:51 PM

**To:** [REDACTED]

**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

Dear Sir / Madam,

Herewith Southern Sun's response to your email and requests below. As to your earlier correspondence, it seems an incorrect email address was used and therefor the correspondence was not received.

Regards

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**From:** Animal Law Reform South Africa Outreach <[outreach@animallawreform.org](mailto:outreach@animallawreform.org)>

**Sent:** Tuesday, June 4, 2024 12:05 PM

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

**Importance:** High

**\*\* External Mail \*\***

Dear Information Officer

Thank you for your response to our recent email correspondence, and for the clarity provided.

We note that the correspondence attached to your email is dated 21 January 2023 and was sent in response to our PAIA request sent in 2022. Please note that a second and different PAIA request was sent to Southern Sun on 13 December 2023, to which you have not responded.

Kindly find attached the request submitted to Southern Sun on 13 December 2023, and a further email sent on 30 January 2024.

In the spirit of corporate accountability and transparency, we afford Southern Sun a final opportunity to provide a response to our PAIA request by no later than **10 June 2024**, as we are currently preparing our public report. Should you fail to respond, Southern Sun will be deemed to have refused to provide access to the records requested and will be rated accordingly in relation to its corporate accountability, transparency, and environmental, social and governance practices.

Kindly acknowledge receipt of this email.

Kind regards

[Redacted signature]

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**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



**ANIMAL LAW REF**

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**From:** [Redacted]

**Sent:** Tuesday, May 28, 2024 3:58 PM

**To:** [Redacted]

**Subject:** ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

**Importance:** High

Good Day,

Concerning your communication below, we received a request from your organization some time ago, to which we responded as per the attached.

We have not received any further correspondence from you since then.

This email has been sent to me by our contact center as it seems the email address that was used in your correspondence is inaccurate.

Please provide me with any correspondence or attachments that you have since sent, if our response (attached) does not cover your queries and please allow adequate time for a response.

Regards

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**From:** Animal Law Reform South Africa Outreach [<mailto:outreach@animallawreform.org>]

**Sent:** Tuesday, 28 May 2024 13:27

**To:** [REDACTED]

**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

**\*\* External Mail \*\***

Good day

I trust you are well.

This communication is in connection with the request access to information from the hotels of Southern Sun Ltd and its subsidiaries (“Southern Sun”) by Animal Law Reform South Africa (“ALRSA”) dated 13 December 2023.

Our subsequent follow up email to this request, dated 24 May 2024 was however unsuccessful, attached above.

As such, we kindly request confirmation of receipt of the above emails. Furthermore, kindly furnish the requested records by no later than **10 June 2024** given that we are currently preparing our public report in which we will rate Southern Sun relative to its transparency and stance on animal welfare and environmental sustainability, among other matters.

Kindly acknowledge receipt of this email.

Kind regards

[REDACTED]

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**From:** Animal Law Reform South Africa Outreach

**Sent:** Friday, May 24, 2024 10:38 AM

[REDACTED]

**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

Dear Information Officer,

I am writing to follow up on our previous correspondence regarding the PAIA request sent to Southern Sun Ltd (“Southern Sun”) on behalf of Animal Law Reform South Africa on 13 December 2023. The deadline for your response to our request, including the granted extension, was 6 February 2024. However, we have not received any communication from your end.

Understanding the complexities involved in processing such requests, we are providing one further opportunity for you to provide a formal response, until **10 June 2024**. We trust this extension will allow you the necessary time to address our request thoroughly.

Should we not receive a response by the extended deadline of **10 June 2024**, we will deem this as a refusal under PAIA. We may then elect to lodge a formal complaint with the Information Regulator regarding Southern Sun’s handling of our request or take such further action as we may be advised.

We value open communication and collaboration and remain hopeful for a positive resolution to this matter.

Please acknowledge receipt of this email.

Thank you for your attention to this urgent matter.

Kind regards

[REDACTED]

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**From:** Animal Law Reform South Africa Outreach

**Sent:** Tuesday, January 30, 2024 1:25 PM

[REDACTED]

**Subject:** RE: ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

Dear Information Officer

This email concerns the request for access to information in terms of the Promotion of Access to Information Act 2 of 2000 (“PAIA”) delivered to Southern Sun Ltd (“Southern Sun”) on behalf of Animal Law Reform South Africa

on **13 December 2023**. In terms of our request, and subsequent extension granted, your response to our request was due by no later than **15 January 2024**.

We hereby notify you that your non-response to our request amounts to a refusal in terms of PAIA. Southern Sun will be rated accordingly in our forthcoming public report relating to corporate accountability in the egg supply chain.

You are hereby given a final opportunity to respond to our request by no later than **6 February 2024** given that we are currently preparing our public report.

Should you fail to do so, we reserve our rights to exhaust the legal remedies available to us, including but not limited to, approaching the Information Regulator to lodge a complaint in respect of Southern Sun, and/or approach the courts.

Kindly acknowledge receipt of this email.

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**From:** Animal Law Reform South Africa Outreach  
**Sent:** Wednesday, December 13, 2023 10:57 AM

[REDACTED]  
**Subject:** ALRSA\_Southern\_Sun\_PAIA\_Request\_13\_12\_2023

Dear Information Officer

I trust you are well.

We reach out to you once again to request access to information from Southern Sun Ltd and its subsidiaries in its role as a stakeholder in South Africa's egg supply chain.

Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof.

We look forward to receiving your completed Google forms (see cover letter and attached PDF document entitled "ALRSA\_PAIA\_List\_of\_Requests" for more details), within 30 days of the date hereof (**i.e., by no later than 15 January 2024**). Furthermore, kindly find attached the required confirmation of appointment and authorisation to submit the aforementioned PAIA request on behalf of Animal Law Reform South Africa.

Kindly acknowledge receipt hereof.

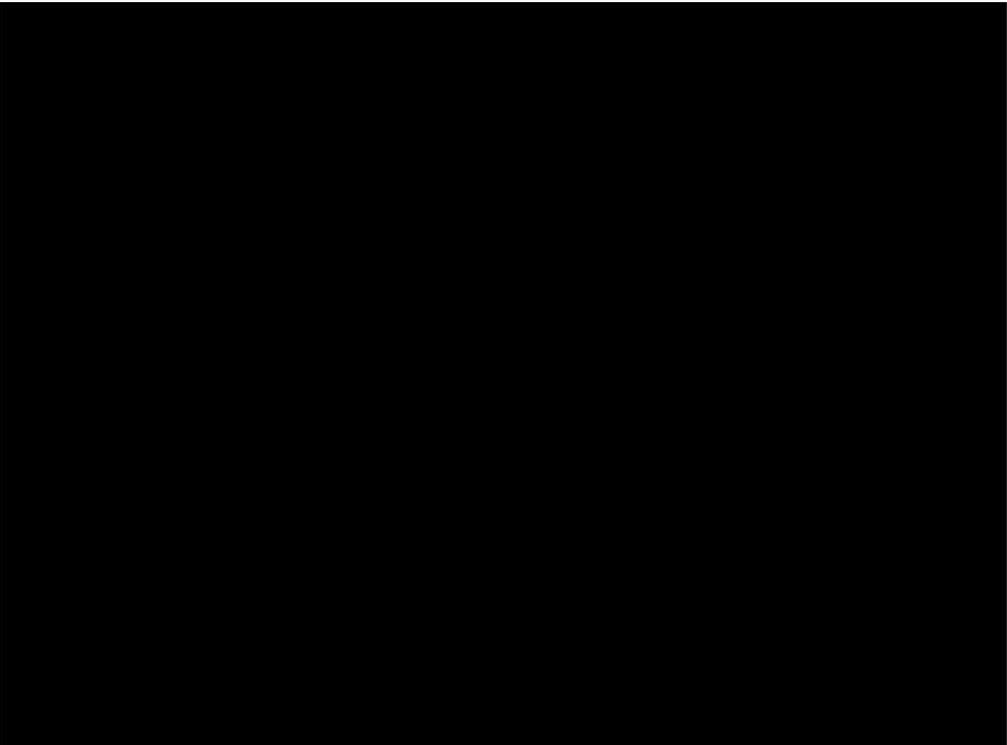
Kind regards

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[Redacted]

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