

19 January 2024

For attention: [REDACTED]

Dear Sir

REQUEST FOR ACCESS TO INFORMATION IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT ('PAIA') – CORPORATE ACCOUNTABILITY PROJECT

1. We refer to your request received on 4 December 2023 with regards to information requested pertaining to the Shoprite Group's role in the egg supply chain during 1 December 2022 to 30 November 2023.

2. We hereby address each request as follows:

2.1 PART A – ANIMAL WELFARE

2.1.1 Sustainability Report

Shoprite's Annual Sustainability Reports are available on our website.

[Sustainability | Shoprite Holdings](#)

2.1.2 Legal Compliance

The Shoprite Group have received no enforcement or compliance notices pertaining to animal welfare in terms of the listed regulations and legislation during the referred to period.

2.1.3 Charges, Judgements and Orders

The Shoprite Group has never been cited as a party in any charges laid or judgements handed down, including criminal or civil proceedings pertaining to animal welfare.

The Shoprite group has not been subject to any inspections held by the South African Police Service (SAPS), National Council of Societies on the Prevention of Cruelty to Animals (NSPCA), the Societies for the Prevention of Cruelty to Animals (SPCA) nor any other animal welfare authority during the referred to period.

2.1.4 Internal Policies

Our Sustainability report outlines our ESG-related commitments and progress in line with national and international frameworks, standards and goals. We take direction from the United Nations SDGs, King IV Report on Corporate Governance for South Africa 2016 (King IVTM), Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB), United Nations Global Compact (UNGC), the Task Force on Climate-related Financial Disclosures (TCFD), and Science Based Targets initiative (SBTi), which is a collaboration between the Carbon Disclosure Project (CDP), the UNGC, World Resources Institute (WRI) and the World Wide Fund for Nature (WWF).

2.1.5 Egg Production and Supply Chain

The Group is aligned with legislation and best practises. We endorse and subscribe to several externally developed economic, environmental and social codes, standards, principles and initiatives such as the UNGC's Environmental principles.

We are also a member of the Consumer Goods Council of SA and a business partner of WWF South Africa.

Further, the Shoprite Group is not privy to the information requested in point 1 to 6 of the question.

2.1.6 Our Asset/Stock Register

Our Asset/Stock Register is classified as commercially sensitive information. We humbly refuse access to this information in terms of Section 68 of the PAIA.

2.1.7 Animal Welfare Membership

The Shoprite Group is not a member of any of the listed Associations, Committees or Forums.

2.1.8 Compliance with Association and Requirements and Certification

Not applicable to the Shoprite Group with regards to the scope of this request.

2.1.9 Third Party Certifications

Not applicable to the Shoprite Group with regards to the scope of this request.

2.1.10 Animal Welfare Commitments

Not applicable to the Shoprite Group with regards to the scope of this request.

We do however recognise the impact of our operations on biodiversity while also recognising our dependence on biodiversity at the same time. We work closely with suppliers to encourage responsible production and sourcing by prioritising the inclusion of sustainably sourced commodities in all our private labels.

Ethical standards are embodied in our Supplier Code of Conduct namely: to promote animal welfare by the minimising of any potential harm or pain to animals.

2.1.11 Public Statements

Shoprite has a Position Statement on Biodiversity and Responsible Sourcing available on our website.

[Our Position Statements | Shoprite Holdings](#)

2.2 PART B – ENVIRONMENTAL PROTECTION

2.2.1 Legal Compliance

The Shoprite Group have received no enforcement or compliance notices pertaining to the environment or agricultural practises in terms of the listed regulations and legislation during the referred to period.

2.2.2 Auditing Inspection Notices in terms of NEMA and SEMA's

Not applicable to the Shoprite Group with regards to the scope of this request.

2.2.3 Environmental Authorisations for NEMA Listed Activities

Not applicable to the Shoprite Group with regards to the scope of this request.

2.2.4 Unlawful Commencement of Listed Activities

Not applicable to the Shoprite Group with regards to the scope of this request.

2.2.5 Duty of Care: Mitigation Measures

Not applicable to the Shoprite Group with regards to the scope of this request.

- 2.2.6 Sourcing of feed for hens in the Egg Industry
Not applicable to the Shoprite Group with regards to the scope of this request.
- 2.2.7 Consumer Protection
Not applicable to the Shoprite Group with regards to the scope of this request
- 2.2.8 Environmental, Social and Governance
Our Sustainability Report outlines our ESG-related commitments and progress in line with national and international frameworks, standards and goals.
- 2.2.9 Emergency Incidents
Not applicable to the Shoprite Group with regards to the scope of this request.
- 2.2.10 Avian Influenza
Not applicable to the Shoprite Group with regards to the scope of this request.
- 2.2.11 Cage Farming in the Egg Industry
Not applicable to the Shoprite Group with regards to the scope of this request.
- 2.2.12 Energy Usage
Not applicable to the Shoprite Group with regards to the scope of this request.
Refer to our Sustainability Report for Energy Usage information.
- 2.2.13 Water Usage
Not applicable to the Shoprite Group with regards to the scope of this request.
Refer to our Sustainability Report for Water Usage information, our Position Statement on Water Security and CDP Water Security Disclosure.
[Sustainability Documents | Shoprite Holdings](#)
- 2.2.14 Waste Management
Not applicable to the Shoprite Group with regards to the scope of this request.
Refer to our Sustainability Report for Waste Management information.
- 2.2.15 Air Quality
Not applicable to the Shoprite Group with regards to the scope of this request.
Refer to our Sustainability Report.
- 2.2.16 Soil Quality
Not applicable to the Shoprite Group with regards to the scope of this request.

2.2.17 Environmental or Sustainability Commitments

Refer to our Sustainability Report and Position Statements.

2.2.18 Social and Ethics Committee ("SEC")

Our SEC Terms of Reference is available on our website.

[Shoprite Holdings - Social and Ethics Committee Charter](#)

Our SEC Minutes are classified as commercially sensitive information. We humbly refuse access to this information in terms of section 68 of the PAIA.

2.2.19 Environmental Membership Record and

Shoprite holds SIZA membership. Voluntary membership with this organisation is not applicable to the scope of this request.

2.2.20 Compliance with Association Standards and Requirements and Certification

Not applicable to the Shoprite Group. We do not measure compliance with association standards, requirements and certification.

3. Interpretation of Section 71 of PAIA requirements - We are of the view that to the extent that a PAIA request pertains to information of third parties, it refers to information in Shoprite's possession. For this reason we suggest that an access to information request be directed to the suppliers themselves.
4. Attached please find my affirmation pursuant to section 55 of the PAIA.

