

Animal Law Reform South Africa Outreach

From: Animal Law Reform South Africa Outreach
Sent: Tuesday, 04 June 2024 12:00
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for Information
Attachments: ALRSA_McDonalds_PAIA_Request_13_12_2023

Tracking:	Recipient	Delivery
	[REDACTED]	
	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]
	[REDACTED]	

Dear [REDACTED]

Thank you for your response to our recent email correspondence. It is concerning that we have had to go to great lengths to reach the right person at McDonald's to respond to our PAIA request (even reaching out to your US offices), given that in terms of South African law, McDonald's designated Information Officer ought to be easily contactable. Please could you provide an updated PAIA manual reflecting your details. The manual should also be made available on McDonald's website as a matter of urgency.

As requested, we once again enclose our PAIA request, previously directed to McDonald's Information Officer (per the PAIA manual available on your website at the time) on 13 December 2023 and 14 March 2024, and to Ms Steele on 28 March 2024.

We are currently preparing our public report referred to in previous correspondence, and despite McDonald's delay in responding to us, we are willing to afford McDonald's a further period, until **10 June 2024**, to respond to us. In the spirit of corporate accountability and transparency, we trust that McDonald's will respond fully and in accordance with the spirit, purport, and objects of PAIA.

Kindly acknowledge receipt of this email.

Kind regards

Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



Follow us on Social Media
[Facebook](#) | [Instagram](#) | [Twitter](#) | [LinkedIn](#)

This message as well as all information and/or attachments hereto are confidential and may be legally privileged. It is intended solely for the addressee and access to this message by anyone else is unauthorised. Should you not be the recipient for which this communication is intended, any disclosure, copying or distribution of the message, or any action or omission taken by you

From: [REDACTED]
Sent: Tuesday, June 4, 2024 8:16 AM
To: [REDACTED]
Cc: Animal Law Reform South Africa Outreach [REDACTED]
Subject: FW: McDonald's South Africa - Animal Law Reform - Request for Information

Good day [REDACTED]

I am addressing this email to you because you may be interested in an ongoing matter involving your organization and McDonald's (SA).

By way of introduction, my name is [REDACTED] the National Compliance Manager for McDonald's (SA), and registered Information Officer for the entity.

Since our prior attempts to establish contact with your Legal Researcher, [REDACTED], have been unsuccessful, we hope you will be able to resubmit your request for additional information as tabled on 13 December 2023.

We sincerely apologize for any inconvenience caused and commit to providing a speedy response.

Warm Regards,

[REDACTED]



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



From: [REDACTED]
Sent: Friday, May 31, 2024 9:38 AM
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for Information

Dear [REDACTED]

Just following up to see if you have received my previous email regarding the PAIA request from Animal Law Reform.

Looking forward to your response and receiving the mentioned attachment.

Best regards,



[Redacted signature block]

From: [Redacted]
Sent: Tuesday, May 28, 2024 2:13 PM
To: [Redacted]
Subject: MCD South Africa - Animal Law Reform - Request for Information

Dear [Redacted]

Trust you are doing well.

I have received a copy of the email that you sent to [Redacted] from McDonald's Corporation.

I am sorry that you have had difficulty in reaching anyone from McDonald's in South Africa. [Redacted] left McDonald's South Africa several months ago. I am the Information Officer for McDonald's (SA).

The email chain that I received did not include your attachment with your request for information. Please can I ask that you send your request for information directly to me. On receipt I will consider the information request and revert to you.

Kind regards,



[Redacted signature block]

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.