

Animal Law Reform South Africa Outreach

From: Animal Law Reform South Africa Outreach
Sent: Wednesday, 03 July 2024 14:02
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for additional Information

| Tracking: | Recipient | Delivery |
|-----------|------------|------------|
| | [REDACTED] | |
| | [REDACTED] | [REDACTED] |
| | [REDACTED] | [REDACTED] |
| | [REDACTED] | |

Dear [REDACTED]

We acknowledge receipt of your correspondence dated 7 June 2024. You indicated that you would respond to our PAIA request within the prescribed 30-day period. However, that period has long since elapsed, given that:

1. Our initial PAIA request was submitted on 13 December 2023, with the response deadline of 13 January 2024 having passed.
2. Following your first response on 28 May 2024, we anticipated a reply by 28 June 2024, which we have not received.

Nevertheless, we appreciate your efforts, and to include McDonald's information our upcoming report publication, we kindly request your response by **8 July 2024**.

Regarding McDonald's South Africa's claim of maintaining a 90% cage-free egg supply and its commitment to 100% by April 2025, we request documentation substantiating these details and efforts.

McDonald's rating will be informed by your response to this correspondence, as well as the previous correspondence and records provided.

Kind regards

[REDACTED]

Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



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From: [REDACTED]
Sent: Friday, June 7, 2024 12:08 PM
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for additional Information

Dear [REDACTED]

Thank you for your email of 4 June with the attached PAIA request.

We acknowledge your request to provide information to you by 10 June, so that you can compile your report into the egg supply chain. However, it is simply not possible for us to collate the information, assess its relevance, redact that which should be redacted in terms of POPIA and upload the information on the google platform as dictated by you all over a period of a few days.

We will reply to your PAIA request as soon as possible and in any event within the 30 day prescribed period. In the interim, we confirm that McDonald's South Africa is committed to achieving a cage free egg environment and we are currently 90% cage free egg supply. We are working with our suppliers to achieve 100% cage free egg supply by April 2025.

Best regards,



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Tuesday, June 4, 2024 2:06 PM
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for Information - Acknowledge of receipt

Dear [REDACTED]

Thank you for your email.

We acknowledge receipt of your request for further information and the following attachments:

1. CONFIRMATION OF EMPLOYMENT AND AUTHORISATION TO ACT AS REQUESTOR ON BEHALF OF ANIMAL LAW REFORM ("ALRSA") IN TERMS OF PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000 ("PAIA")

2. ANNEXURE 1: PART A: REQUEST FOR ACCESS TO INFORMATION - ANIMAL WELFARE
3. FORM 2 - REQUEST FOR ACCESS TO RECORD
4. REQUEST FOR ACCESS TO INFORMATION IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000 ("PAIA")

Please expect our soonest response.

Regards,

From: Animal Law Reform South Africa Outreach [REDACTED]
Sent: Tuesday, June 4, 2024 12:00 PM
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for Information

Dear [REDACTED]

Thank you for your response to our recent email correspondence. It is concerning that we have had to go to great lengths to reach the right person at McDonald's to respond to our PAIA request (even reaching out to your US offices), given that in terms of South African law, McDonald's designated Information Officer ought to be easily contactable. Please could you provide an updated PAIA manual reflecting your details. The manual should also be made available on McDonald's website as a matter of urgency.

As requested, we once again enclose our PAIA request, previously directed to McDonald's Information Officer (per the PAIA manual available on your website at the time) on 13 December 2023 and 14 March 2024, and to Ms Steele on 28 March 2024.

We are currently preparing our public report referred to in previous correspondence, and despite McDonald's delay in responding to us, we are willing to afford McDonald's a further period, until **10 June 2024**, to respond to us. In the spirit of corporate accountability and transparency, we trust that McDonald's will respond fully and in accordance with the spirit, purport, and objects of PAIA.

Kindly acknowledge receipt of this email.

Kind regards

Outreach: External Liaison
Animal Law Reform South Africa
outreach@animallawreform.org



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From: [REDACTED]
Sent: Tuesday, June 4, 2024 8:16 AM
To: [REDACTED]
Subject: FW: McDonald's South Africa - Animal Law Reform - Request for Information

Good day [REDACTED]

I am addressing this email to you because you may be interested in an ongoing matter involving your organization and McDonald's (SA).

By way of introduction, my name is [REDACTED], the National Compliance Manager for McDonald's (SA), and registered Information Officer for the entity.

Since our prior attempts to establish contact with your Legal Researcher, [REDACTED], have been unsuccessful, we hope you will be able to resubmit your request for additional information as tabled on 13 December 2023.

We sincerely apologize for any inconvenience caused and commit to providing a speedy response.

Warm Regards,

[REDACTED]



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Friday, May 31, 2024 9:38 AM
To: [REDACTED]
Subject: RE: McDonald's South Africa - Animal Law Reform - Request for Information

Dear [REDACTED]

Just following up to see if you have received my previous email regarding the PAIA request from Animal Law Reform.

Looking forward to your response and receiving the mentioned attachment.

Best regards,



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

66

From: [REDACTED]
Sent: Tuesday, May 28, 2024 2:13 PM
To: [REDACTED]
Subject: MCD South Africa - Animal Law Reform - Request for Information

Dear [REDACTED]

Trust you are doing well.

I have received a copy of the email that you sent to [REDACTED] from McDonald's Corporation.

I am sorry that you have had difficulty in reaching anyone from McDonald's in South Africa. [REDACTED] left McDonald's South Africa several months ago. I am the Information Officer for McDonald's (SA).

The email chain that I received did not include your attachment with your request for information. Please can I ask that you send your request for information directly to me. On receipt I will consider the information request and revert to you.

Kind regards,



[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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