

## Animal Law Reform South Africa Outreach

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**From:** Responsible Sourcing [REDACTED]  
**Sent:** Tuesday, 06 February 2024 21:45  
**To:** [REDACTED]  
**Subject:** RE: ALRSA\_Hilton\_PAIA\_Request\_13\_12\_2023  
**Attachments:** 20230210\_HiltonALRSAResponse.pdf

[REDACTED]

Thank you for your patience. After reviewing your request, we would like to defer to the information we previously shared in February of 2023, as this information remains accurate at this time. I have re-attached the letter here.

Since February of 2023, we released our [2022 ESG Report](#) and accompanying [2022 Responsible Sourcing Goals Progress Update](#), publicly available at the embedded links provided. These reports include all available information on Hilton's animal welfare progress made in 2022 and includes the extent to which we are able to provide ALRSA information.

Best,  
Hilton Responsible Sourcing & Sustainability Team

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**From:** Responsible Sourcing [REDACTED]  
**Sent:** Thursday, February 1, 2024 10:24 AM  
**To:** [REDACTED]  
**Subject:** RE: ALRSA\_Hilton\_PAIA\_Request\_13\_12\_2023

Hello,

We have received your email and will respond to your request as soon as possible.

Thank you,  
Hilton Responsible Sourcing & Sustainability Team

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**From:** Animal Law Reform South Africa Outreach [REDACTED]  
**Sent:** Tuesday, January 30, 2024 6:26 AM  
**To:** [REDACTED]  
**Subject:** RE: ALRSA\_Hilton\_PAIA\_Request\_13\_12\_2023

Dear Information Officer

This email concerns the request for access to information in terms of the Promotion of Access to Information Act 2 of 2000 ("PAIA") delivered to Hilton Hotels Worldwide Holdings Inc. ("Hilton Hotels") on behalf of Animal Law

Reform South Africa on **13 December 2023**. In terms of our request, and subsequent extension granted, your response to our request was due by no later than **15 January 2024**.

We hereby notify you that your non-response to our request amounts to a refusal in terms of PAIA. Hilton Hotels will be rated accordingly in our forthcoming public report relating to corporate accountability in the egg supply chain.

You are hereby given a final opportunity to respond to our request by no later than **6 February 2024** given that we are currently preparing our public report.

Should you fail to do so, we reserve our rights to exhaust the legal remedies available to us, including but not limited to, approaching the Information Regulator to lodge a complaint in respect of Hilton Hotels, and/or approach the courts.

Kindly acknowledge receipt of this email.

[Redacted]

**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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**From:** Animal Law Reform South Africa Outreach

**Sent:** Wednesday, December 13, 2023 10:55 AM

**To:** [Redacted]

**Subject:** ALRSA\_Hilton\_PAIA\_Request\_13\_12\_2023

Dear Information Officer

I trust you are well.

We reach out to you once again to request access to information from Hilton Hotels Worldwide Holdings Inc. in its role as a stakeholder in South Africa's egg supply chain.

Kindly find attached a request for access to information in terms of the Promotion of Access to Information Act 2 of 2000, as well as a covering letter with more information in respect thereof.

We look forward to receiving your completed Google forms (see cover letter and attached PDF document entitled "ALRSA\_PAIA\_List\_of\_Requests" for more details), within 30 days of the date hereof (**i.e., by no later than 15 January 2024**). Furthermore, kindly find attached the required confirmation of appointment and authorisation to submit the aforementioned PAIA request on behalf of Animal Law Reform South Africa.

Kindly acknowledge receipt hereof.

Kind regards

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**Outreach: External Liaison**  
Animal Law Reform South Africa  
[outreach@animallawreform.org](mailto:outreach@animallawreform.org)



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