F om
To
Subject [redacted] A - Spu G oup (ty) td Access to info mat on n te ms of AIA
Date day 28 July 2023 14 32 58
Attachments A RSA - Spu G oup (ty) td Access o info mation in e ms of AIA msg

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<ht ps p oducts off ce com en-us CMS mages Off ce365Logo_O ange png?ve s on=b8d100a9 0a8b-8e6a-88e1 ef488 ee0470>
You message to naz anah@spu co za cou dn t be de ve ed

[redacted]
out each Off ce 36 [redacted]
Act on Requ ed [redacted]

Unknown To add ess

How to F x It
The add ess may be m sspe ed o may not ex st T y one o mo e of the fo ow ng
* Send the message aga n fo ow ng these steps In Out ook open h s non-de ve y epo t (NDR) and choose Send Aga n f om he Repo t bbon In Out ook on the web se ect h s NDR then se ect he nk "To send th s message aga n c ck he e " Then de ete and etype he ent e ec p ent add ess If p omp ed w th an Au o-Comp e e L st suggest on don t se ect t Afte typ ng he comp ete add ess c ck Send
* Con act he ec p ent (by phone o examp e) to check hat the add ess ex sts and s co ect
* The ec p ent may have set up ema fo wa d ng o an nco ect add ess Ask them o check that any fo wa d ng they ve set up s wo k ng co ect y
* C ea the ec p ent Au o-Comp e e L st n Out ook o Out ook on he web by fo ow ng he steps n h s a t c e F x ema de ve y ssues fo e o code 5 1 10 n Off ce 365 <h tps go m c o o t com fw nk ?L nkId=532972> and then send he message aga n Re ype the ent e ec p ent add ess be o e se ect ng Send
If the p ob em cont nues fo wa d th s message to you ema adm n If you e an ema adm n efe to the Mo e Info o Ema Adm ns sect on be ow
Was h s he pfu ? Send feedback to M c oso t <https go m c osoft com fw nk ?L nkId=525921>

Mo e n o fo Ema Adm ns
Status code 550 5 1 10
Th s e o occu s because he sende sent a message to an ema add ess hos ed by O f ce 365 but the add ess s nco ect o doe nt ex st at he dest nat on doma n The e o s epo ted by the ec p ent doma ns ema e ve but most often t must be f xed by the pe son who sent the message If the s eps n the How to F x It sect on above don t f x the p ob em and you e the ema adm n fo the ec p ent t y one o mo e of the fo ow ng
The ema add ess ex ts and s co ect - Conf m that the ec p ent add e s ex s s co ect and s accept ng messages
Synch on ze you d ecto es - If you have a hyb d env onment and a e us ng d ecto y synch on zat on make su e he ec p ent s ema add ess s synced co ect y n bo h Off ce 365 and n you on p em ses d ecto y
E ant fo wa d ng u e - Check o fo wa d ng u es that a e nt behav ng as expected Fo wa d ng can be set up by an adm n v a ma f ow u es o ma box fo wa d ng add ess sett ngs o by the ec p ent v a the Inbox Ru es featu e
Rec p ent has a va d cense - Make su e the ec p ent has an Off ce 365 cense ass gned o them The ec p ent s ema adm n can use the O f ce 365 adm n cente to ass gn a cense (Use s > Act ve Use s > se ect he ec p ent > A s gned L cen e > Ed t)
Ma f ow se t ngs and MX eco ds a e not co ect - M sconf gu ed ma f ow o MX eco d sett ngs can cause th s e o Check you Off ce 365 ma f ow sett ngs to make su e you doma n and any ma f ow connec o s a e set up co ect y A so wo k w th you doma n eg st a o make su e the MX eco ds fo you doma n a e conf gu ed co ect y
Fo mo e nfo mat on and add t ona t ps to f x h s ssue see F x ema de ve y s ues fo e o code 5 1 10 n Off ce 365 <ht ps go m c osoft com w nk ?L nkId=532972>

O g na Message Deta s
C eated Da e 25 01 2023 08 18 52
Sende Add ess out each@an ma aw e o m o g
Rec p ent Add ess naz anah@spu co za
Sub ect ALRSA - Spu G oup (Pty) Ltd Access o nfo mat on n te ms of PA A
E o Deta s
Repo ed e o 550 5 1 10 RESOLVER ADR Rec p entNotFound Rec p ent naz anah@spu co za not found by SMTP add e s ookup
DSN gene ated by JN3P275MB2136 ZAFP275 PROD OUTLOOK COM
Message Hops
HOP TIME (UTC) FROM TO WITH RELAY TIME
1 25 01 2023
08 18 52 PH8PR11MB6753 namp d11 p od out ook com PH8PR11MB6753 namp d11 p od out ook com map *
2 25 01 2023
08 18 53 PH8PR11MB6753 namp d11 p od out ook com SA2PR11MB4876 namp d11 p od out ook com M c osoft SMTP Se ve (ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_W TH_AES_256_GCM_SHA384) 1 sec
3 25 01 2023
08 34 49 NAM12-DM6-obe outbound p o ect on out ook com AM7EUR03FT020 ma p otect on out ook com M c osoft SMTP Se ve (ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_W TH_AES_256_GCM_SHA384) 15 m n 56 ec
4 25 01 2023
08 34 52 AM7EUR03FT020 eop-EUR03 p od p otect on out ook com AS9PR06CA0675 eu p d06 p od out ook com M c osoft SMTP Se ve ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 3 sec
5 25 01 2023
08 34 53 AS9PR06CA0675 eu p d06 p od out ook com JN3P275MB2136 ZAFP275 PROD OUTLOOK COM M c osoft SMTP Se ve (ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_W TH_AES_256_GCM_SHA384) 1 sec
O g na Message Heade s
ARC-Sea =2 a= sa-sha256 s=a cse ecto 9901 d=m c o o t com cv=pass
b=Xd o W4b d 4WR X43dXm MvWfmbneY Aa6nxcSymX8ta7EHLTY5zP gZPuY 1Jcj s ygam6jcd 7qdVNd Fep ajdqzpqd2U0EdmezNNIWMvwFUgtNGdYM pu256VUKD o CmnUIHoEHwo6uoEte yQT769qRYsLp2 oH 0qUJhE O4BuLN9b8euTUgJ IoB1ppvosoS2b5 OWKVvOp1ydIZVJPo NAzHVIv2PwkxgN Wv7QMV4H 7W PqPQ86HWu0cQ39U7ZceHHweDN7OIdqeC0h2b5dnj1D mGCg2eg5NnWxNuB hAw5YKs4L gGp1c ZNIKkT5Lks6 BTQ==
ARC-Message-S gnatu e =2 a= sa-sha256 c= e axed e axed d=m c osoft com
s=a cse ecto 9901
h=F om Da e Sub ect Message- D Con en -Type M ME-Ve s on X MS-Exchange-Ant Spam-MessageData-ChunkCount X-MS-Exchange-Ant Spam Me sageData-0 X-MS Exchange-Ant Spam-MessageData 1
bh=SwdDmM6ckW2T Dg6qU eZG Wqm0hj Wd3uC8y Z T8=
b=X WKSfB Z O55B0c S3sD LZDnjE1qwgLTo4ugDFCdLN4S8f 57CbCyC8pkL6nhR BX 0VpnXQGFo9lD s e56az5Rhp s8G019Ec5 4s Mx3nEob su5zEv 43aR94 5 c61GIAx 4XB9wo7kUpMdB3RK9weKfJsMYQdtJn EPv5m1kVq40SzkwQRDTIkROc UMN9QECKqBq3LUm A TYuVbZMunNUdmkIFVD Ipc6xp9 hEa mcuCSDsBz8dsXZdm SZUNQZ 7v euP1K5ve0 T vOuE 9xA1JOdGO4 zHZHj x0t 6WqR Vho EYGK2A5HHnY2QP4gUdQXw==
ARC-Authent cat on Resu s =2 mx m c osoft com 1 spf=pass (sende p s
40 107 243 139) smtp cp todoma n=spu co za
smtp ma f om=an ma aw efo m o g dma c=bestguesspa s act on=none
heade f om=an ma aw efo m o g dk m=pass (s gnatu e was ve f ed)
heade d=neto gf 3390552 onm c osoft com a c=pass (0 oda=1 td =1
sp = 1 1 sm p ma f om=an ma aw efo m o g]
dk m= 1 1 heade d=an ma aw efo m o g]
dma c= 1 1 heade f om=an ma aw efo m o g])
Rece ved f om AS9PR06CA0675 eu p d06 p od out ook com 2603 10a6 20b 49c 20)
by JN3P275MB2136 ZAFP275 PROD OUTLOOK COM (2603 1086 0 8d 9) w h M c osoft
SMTP Se ve (ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_W TH_AES_256_GCM_SHA384) d
15 20 6002 33 Wed 25 Jan 2023 08 34 53 0000
Rece ved f om AM7EUR03FT020 eop-EUR03 p od p otect on out ook com
(2603 10a6 20b 49c cafe 83) by AS9PR06CA0675 out ook off ce365 com
(2603 10a6 20b 49c 20) w th M c osoft SMTP Se ve (ve s on=TLS1_2
c phe =TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) d 15 20 6043 20 v a F ontend
T anspo t Wed 25 Jan 2023 08 34 52 0000
Au hent cat on-Resu ts spf=pass (ende IP s 40 107 243 139)
smtp ma f om=an ma aw efo m o g dk m=pass (s gna u e was ve f ed)
heade d=NETORGFT3390552 onm c osoft com dma c=bestguesspass act on=none
heade f om=an ma aw efo m o g
Rece ved SPF Pass (p otect on out ook com doma n of an ma aw efo m o g
des gna es 40 107 243 139 as pe m tted sende)
ece ve =p o ect on out ook com c ent- p=40 107 243 139
he o=NAM12-DM6 obe ou bound p otect on out ook com p =C
Rece ved f om NAM12-DM6-obe outbound p otect on out ook com 40 107 243 139)
by AM7EUR03FT020 ma p otect on out ook com (100 127 140 196) w th M c oso t
SMTP Se ve (ve s on=TLS1_2 c phe =TLS_ECDHE_RSA_W TH_AES_256_GCM_SHA384) d
15 20 6023 16 v a F on end T anspo t Wed 25 Jan 2023 08 34 49 0000
ARC-Sea =1 a= sa-sha256 s=a cse ecto 9901 d=m c o o t com cv=none
b=h1V9Lgydcydx3JZkFeex Hx 7oXhxA42Awx7b9S3O8aHD7BlEnGZao uTvRg9gkbyx G6Yd v8BOcFwx D03DBKPTAO nY8DpBxD01 XWcsa8XAD DoUSq jCosVBB 94uWP83LNwgD mx4eE9ao YiCS xr m1WZoFg2hPRF PXEMFb Hb6p t8Ko0bz66uPPoJbeS2POTCR3zQO6Tev Ab0Ev B u0tunNc e AH dB Z1IX6LyuApPMYLTuD Zh91 Tys 8nCUEQm07 nxC3BnBJ AR1A PE3cM 47BJSkVGAOf 1T zWEOpE7 4XTbhR jH4h pyYm0BWjA==
ARC-Message-S gnatu e =1 a= sa-sha256 c= e axed e axed d=m c osoft com
s=a cse ecto 9901
h=F om Da e Sub ect Message- D Con en -Type M ME-Ve s on X MS-Exchange-Ant Spam-MessageData-ChunkCount X-MS-Exchange-Ant Spam Me sageData-0 X-MS Exchange-Ant Spam-MessageData 1
bh=SwdDmM6ckW2T Dg6qU eZG Wqm0hj Wd3uC8y Z T8=
b=a jung96b EBmRfYZM6bxCt2dCuqkRgbLowYmymHa mpx 0D9y4QO6 wYU mSK91 T8dX68RTekAbw0JYbRYMdFF7bUHjlFw710FY17s TjaHp 6uqM2WmWs A QNM2G3v5uOcbYsICWXuDutLnp4nOSmPvY am6CcAENf1W 97 H96FQfbCbGOSauYytYah9dgprfzEgf aPqn NBUUT5HNELk wTKSnzKYEP6JVWRgFVyS IN Wx5 jjhe42uqvQnyxG5JX aeDUnXphE7eIx AC) bwvXJF1qSUpGy9IS7NxNJRaFWXp0f hT P TFYTgnBQq 9WjCekLg==
ARC-Authent cat on Resu s =1 mx m c osoft com 1 spf=pass
smtp ma f om=an ma aw efo m o g dma c=pass act on=none
heade f om=an ma aw efo m o g dk m=pass heade d=an ma aw efo m o g
a c=none
DKIM-S gnatu e v=1 a= sa-sha256 c= e axed e axed
d=NETORGFT3390552 onm c osoft com
s=se ecto 2-NETORGFT3390552 onm c osoft-com
h=F om Da e Sub ect Message- D Con en -Type M ME-Ve s on X MS-Exchange-Sende ADCheck
bh=SwdDmM6ckW2T Dg6qU eZG Wqm0hj Wd3uC8y Z T8=
b=CrygHmxPFoGHQM13VEPp my8BlgaM7OxJ AG 6qB2CzpD AvYGFe3NLDLW3AGR1yCXBkY0 4Q xOMuzROuEpoAZHshfKoKHM CP8pdKy OSDnGjYJ U2Y y1GUI9YGu YoMDjbZ1Jeb WW6uG3 B9gfyQu5nLpSVT OHQEp98 M=
Rece ved f om PH8PR11MB6753 namp d11 p od out ook com (2603 10b6 510 1c8 22)
by SA2PR11MB4876 namp d11 p od out ook com (2603 10b6 806 119 13) w th
M c osoft SMTP Se ve (ve s on=TLS1_2
c phe =TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) d 15 20 6002 33 Wed 25 Jan
2023 08 18 53 0000
Rece ved f om PH8PR11MB6753 namp d11 p od out ook com
([fe80 1ae d4bb f50d 7a8c]) by PH8PR11MB6753 namp d11 p od out ook com
([fe80 1ae d4bb f50d 7a8c%7]) w th map d 15 20 6002 033 Wed 25 Jan 2023
08 18 52 0000
F om An ma Law Refo m South Af ca Out each <out each@an ma aw efo m o g>
To "naz anah@spu co za" <naz anah@ pu co za>
CC Amy P W son <amyw son@an ma aw efo m o g> Me an e Mu cott
<me an emu cott@an ma aw efo m o g>
Sub ect ALRSA - Spu G oup P y) Ltd Access to nfo mat on n e ms of PAIA
Th ead Top c ALRSA - Spu G oup (P y) Ltd Acce s to nfo mat on n e ms of
PAIA
Th ead Index Adkw YC42eySenQLTleasoopYeRM9x5A==
D spos t on-Not f cat on-To An ma Law Re o m Sou h Af ca Out each
<out each@an ma aw efo m o g>
Re u n-Rece p -To <out each@an ma aw efo m o g>
Da e Wed 25 Jan 2023 08 18 52 0000
Message-ID <PH8PR11MB67538 9D93A5B4D30D7EF6D92C0CE9@PH8PR11MB6753 namp d11 p od out ook com>
Accept Language en-GB en US
Con en -Language en-US
X MS-Has-A tach yes
X MS-TNEF-Co e ato
Au hent cat on-Resu ts O g na dk m=none (me sage not s gned)
heade d=none dma c=none act on=none heade f om=an ma aw efo m o g
x-ms t aff ctypeD agnost c
PH8PR11MB6753 EE_|SA2PR11MB4876 EE_|AM7EUR03FT020 EE_|JN3P275MB2136 EE_
X MS-Off ce365-F e ng-Co e at on Id a 56d358 d24f 4bc8-6830-08dafead0609
x-ms exchange-sende adcheck 1
x-ms exchange-ant spam- e ay 0
X M c osoft Ant spam Unt usted BCL 0
X M c osoft Ant spam Me sage Info-O g na
o OsOyHEkE3 fHhcP2BHCzTt opUD4IU8SWUSoqL9PRMbKw1Aph8nQ8TFQCINd6M kX Re18 kzfoocnQn5q cqvaDA ZoN06OL1IEUm Mk7 O zsbB1WqLogB DQ Cj 7Fh 5U8ej j0QkDp0OO6t1cjaX 3 k001ucAKxejY 6kddX 6wRN gxq6F yOSEmYhewqopdPLU3D39Bwadnt wfT8Mub hm2I ywQs RA RT IghQCbTh k1dA1sXYSkrxwmw 69hDSC65xfhwm2a fgffjC moRXHsG3d npo457wyJFZXb4XNDbHU3Q3 kPBQIEAN 05svugNCQ7 BbKJoY2pw Pg6d6n J9qAzXK P2 455ZbE xzZbqk B8kIwvhJBVkXYOCoPoN 1nfWH GT9QLqz 6 N zKukuc5vcY5y1 Vm8x 5qI6 aYCxWE7 E9q AO qbZYV4wH9PNEkQhbn vxGuBWUpPbZD yQ 1yx Gq2ku 5xcCNuLdBDqVg9DRxF3XSLMqfb91xqgGojN Ovdj6avP gY5 fy yP HWad43PDoG 9CHkQO Upm gN d yUAkPBdB q69ZbLnBLpm kyEGV NFPVccwCg2YqBc0PA4OEJ ZAL FcKG1J01Tvs817SOb4B7b2 yHT Uzcrg3E5wWy dWuCc7wMMqqc9nhXka
X Fo ef on -Ant spam-Repo -Unt us ed CIP 255 255 255 255 CTRY LANG en SCL 1 SRV IPV NLI SFV NSPM H PH8PR11MB6753 namp d11 p od out ook com PTR CAT NONE SFS (13230025 (346002)(39830400003) 376002 (366004)(396003) 136003)(451199018 (4326008 (66946007 (76116006 (86362001 (8676002)(45080400002)(64756008)(66446008)(9686003) 55236004) 66476007) 83380400001)(66556008)(55016003)(8936002)(99936003)(122000001)(5660300002) 33656002) 38070700005)(38100700002) 2906002) 52536014) 41300700001)(107886003)(186003)(6506007)(316002 (26005)(71200400001 (478600001) 6916009 (166002)(7696005)(54906003) DIR OUT SFP 1102
X MS-Exchange-Ant Spam-MessageData-O g na -ChunkCount 1
X MS-Exchange-Ant Spam-MessageData-O g na -0
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=?us-asc ?Q?7g=3D=3D?=
Con en -Type mu t pa t m xed
bounda y="_009_PH8PR11MB675389D93A5B4D30D7EF6D92C0CE9PH8PR11MB6753namp_"
MIME-Ve s on 1 0
X MS-Exchange-T anspo t-C ossTenantHeade sS amped SA2PR11MB4876
Re u n-Path out each@an ma aw e o m o g
X EOPA t bu edMessage 0
X EOPTenan Att butedMessage bbf3171f5-e5d9 40a4-b648 02254b2d0557 0
X MS-Exchange-T anspo t-C ossTenantHeade sSt pped AM7EUR03FT020 eop-EUR03 p od p otect on out ook com
X MS-Exchange-T anspo t-C ossTenantHeade sP omo ed AM7EUR03FT020 eop-EUR03 p od p o ect on out ook com
X MS-Pub cT aff cType Ema
X MS-Off ce365-F e ng-Co e at on Id-P vs
947565e1-4ab1-4784 36ea-08dafeaccb49