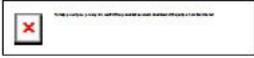


From:
To:
Subject:

Thursday, 14 March 2024 12:17
Undeliverable: ALRSA_McDonalds_PAIA_Request_13_12_2023



Your message to [REDACTED] couldn't be delivered.

Security or policy settings at za.mcd.com have rejected your message.

cheslyncraigceaser
Sender

Office 365

za.mcd.com
Action Required

Security or policy violation

How to Fix It

The recipient's email server rejected your message because it appears to violate a security or policy setting the recipient's email admin has set up. A common reason for rejection is that your message might have been suspected as spam. To try to fix this issue, try one or more of the following:

- Modify your message, or change how you're sending the message, using the guidance in this article: [Bulk E-mailing Best Practices for Senders Using Forefront Online Protection for Exchange](#). Then resend your message.
- Contact the recipient by some other means (by phone, for example) and ask them to ask their email admin to add your email address, or your domain name, to their allowed senders list.

Was this helpful? [Send feedback to Microsoft](#).

More Info for Email Admins

Status code: 550 5.7.360

If the sender isn't able to fix the problem by modifying their message, contact the recipient's email admin and give them the error (and the server name that reported the error) found in the "Error Details" section below to help them determine the cause of the rejection. Ask them to relax or modify the policy, or add your domain name, or the

sender's email address, to their allowed senders list.

It's likely that only the recipient's email admin can fix this problem. Unfortunately, Office 365 Support is unlikely to be able to help fix these kinds of externally reported errors.

Original Message Details

Created Date: 3/14/2024 10:13:16 AM
Sender Address: chesyncraigceaser@gmail.com
Recipient Address: jo-ann.dewet@za.mcd.com
Subject: ALRSA_McDonalds_PAIA_Request_13_12_2023

Error Details

Error: 550 5.7.360 Remote server returned message denied by administrative policy -> 550 Administrative prohibition - envelope blocked - [https://community.mimecast.com/docs/DOC-1369#550 \[rMzNAgt-MPeL5k6fazqb0g.za82\]](https://community.mimecast.com/docs/DOC-1369#550[rMzNAgt-MPeL5k6fazqb0g.za82])
Message rejected by: za-smtp-o365-outbound-1.mimecast.co.za

Notification Details

Sent by: JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	3/14/2024 10:13:37 AM		mail-pg1-f174.google.com	SMTP
2	3/14/2024 10:13:38 AM	mail-pg1-f174.google.com	relay.mimecast.com	STARTTLS cipher=TLS
3	3/14/2024 10:14:33 AM	za-smtp-inbound-delivery-1.mimecast.co.za	JN3PEPF0000030F.mail.protection.outlook.com	Microsoft S cipher=TLS
4	3/14/2024 10:14:33 AM	JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM	JN3P275CA0005.outlook.office365.com	Microsoft S cipher=TLS
5	3/14/2024 10:14:33 AM	JN3P275CA0005.ZAFP275.PROD.OUTLOOK.COM	JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM	Microsoft S cipher=TLS

Original Message Headers

ARC-Seal: i=3; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass;

b=fUBUxE9oiQ2ti5zYoDshPxVIv2xDvOe/+3aWLIDG74Nf5t+iLfvJP5BQMSmjA6WjG/Ld+xhnNipRwdNCCwHqa+1aZR9xUvCIs+NVhqvwnBaKGWmmXIXamhVh9fKRjuWDEvoN2SKV5K2iBD6svcoUZjHD6K3rFP3nIdIMK1bwt2uKsEyzslhuuleQTzP3+QdZd4CdYdY5I0c/cg+SGWtfQpcRxcugzgNC4CJaKN7FitKDhJcKTq5mv7f/232W9AXGzSA7f1XEZ1Vifab5hYorf9hxazWsO/EdRWcqpFdT4p+Hv9WDchrbIGWeSrJADnQCpzLdW3lY7npxZs529pyUw==

ARC-Message-Signature: i=3; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;

s=arcselector9901;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exchange-AntiSpam-MessageData-1;
bh=Pv74qGC7yoGJN9UhlTQOAe4Q7JSmBEvVZzyPLTmbqR8=;

b=UrxOHDjIGEmBhxsPx1j1JyZfx2vW0CO7GN4VMhwxTqHLi3YlsaA51BCJ+5ywjdojX2UW9dVHfsvler+EtlW73QH0551WP/x8T2RQ3BwTP+pzhsAk6dEEBY3s7ya9SuSh6XB02b5h0g02E4QA/INKMEVP31ZpBW8A63GI/AjPJW/FydbYE3HPx8pjpVklIhZhTR1QilyZAqMDRdnmBvBxk9ULg+c0vDltUHVt+ezLMHGqc6nRZc+u42tiFo0/ui0HS DnFVaIw6Fox+mVwdCXzsv9j4EzAj/6gQyvkmMi7TqooAJAX+nLIPqLG/Czoq3CRp/KSf2TYuFI1f7zAYDad5WA
==

ARC-Authentication-Results: i=3; mx.microsoft.com 1; spf=softfail (sender ip is 41.74.193.103) smtp.rcpttodomain=za.mcd.com smtp.mailfrom=gmail.com; dmarc=fail (p=none sp=quarantine pct=100) action=none header.from=gmail.com; dkim=fail (body hash did not verify) header.d=gmail.com; arc=pass (0 oda=0 ltdi=0 93)

ARC-Seal: i=2; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass;

b=JGYacPvFJhIrULVtiw61WR3lyw4Z5CEnkKpMgn8/TisQzS6+37B85tJzoPNKuyTNFmXWZtAdgRbZxpZvtUNTGSqEMqARU0gt3PAZdgFq4onHV+u0xjZ8h9+wYtnwPynnbBep+icbi7QWzF+6PPwrlilL9onsfhuJlZ5bCrK0/5j9fK61UZODjOEpbGjA3pcaH5R00LRwC6CTKgn2Ok7rAoectMWjPkAXsIIXSG2qTXpQ/AWYD7cuHHAirpJmC4pXKTKl0Dnd3s/QT0hJHesArVUp1J40TTW3g1QutJbDeqlvGEwr+Dc4gQTMqWKbMYZYwFqxYS4fwAjy9EB88Dt1TA
==

ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exchange-AntiSpam-MessageData-1;
bh=Pv74qGC7yoGJN9UhlTQOAe4Q7JSmBEvVZzyPLTmbqR8=;

b=ljIVg5vM0DCFilADyddoVHPAdeXmj+9y0F6WbRwXZ6FGr5TPf3DgwB7psZpFExMF3uFMrhwKK1zBAMl36oFmhXnxR489vuy/rlwITz458+YzadwO/iovrm23K9eg6Tk8ZOHTSdvpJgSfwSbGrCR5Ec72g07R8bpxoPNftAM7NbTgsVU7+szpyxAl6ZuyVKr3Upc0uuZztxD2x2RLpGrTQv/TNOv2nJ5nLS2oJ0a93Hjarq+mXtAo/Yc2VSQUtNDYD+Sr4m135uXVcf30+5WRZQaHADTmhvdsIAMU5R/F5610b018L5qJEbE8vIOHzY6/psXe4q56+g765kamE8T8OA
==

ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=softfail (sender ip is 41.74.193.103) smtp.rcpttodomain=za.mcd.com smtp.mailfrom=gmail.com; dmarc=fail (p=none sp=quarantine pct=100) action=none header.from=gmail.com; dkim=fail (body hash did not verify) header.d=gmail.com; arc=pass (0 oda=0 ltdi=0 93)

Received: from JN3P275CA0005.ZAFP275.PROD.OUTLOOK.COM (2603:1086:0:70::7) by JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM (2603:1086:0:69::8) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7386.19; Thu, 14 Mar 2024 10:14:33 +0000

Received: from JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM (2603:1086:0:70:cafe::f6) by JN3P275CA0005.outlook.office365.com (2603:1086:0:70::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7386.20 via Frontend Transport; Thu, 14 Mar 2024 10:14:33 +0000

Authentication-Results: spf=softfail (sender IP is 41.74.193.103) smtp.mailfrom=gmail.com; dkim=fail (body hash did not verify) header.d=gmail.com; dmarc=fail action=none header.from=gmail.com; compauth=none reason=405

Received-SPF: SoftFail (protection.outlook.com: domain of transitioning gmail.com discourages use of 41.74.193.103 as permitted sender)

Received: from za-smtp-inbound-delivery-1.mimecast.co.za (41.74.193.103) by JN3PEPF0000030F.mail.protection.outlook.com (10.167.240.4) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7386.12 via Frontend Transport; Thu, 14 Mar 2024 10:14:33 +0000

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=dkim.mimecast.com; s=201903; t=1710411273; h=from:from:reply-to:subject:subject:date:date:message-id:message-id:to:to:cc:cc:mime-version:mime-version:content-type:content-type:dkim-signature; bh=Pv74qGC7yoGJN9UHLTQ0Ae4Q7JSmBEvVZZyPLTmbqR8=; b=NIu/Y8WvSlxSSKpb6j4FxFrg36qNHjTuj+PhtZXzkxRfv53Lzb1y5AuSPHRJRL5SVaoG3eMrTM4VR6pm3s0rwWm+gl7mhixwXwhQuDSeb7VQj6YuYmyJSEIIPPZBEExgXszQcBioe7XQCnig2K/de+KE3Ucp1mSTQ7mEzYkl9iaTeFAwPHQCs6We/R/9uFW+PZLM8xEZzYh02CwHGA8jvZV7TEiO9WxUNnlvMkYVNSMBNFNtopqp3A8caa4xkMPV0eplKDHsu+h3zecG6aooouX40yo+adB6necFdsflrpTxxFpC22IS5CJX3KtA0+fbg4Fz3sf4WJpH6QtSzaL8OJg==

ARC-Seal: i=1; s=201903; d=dkim.mimecast.com; t=1710411273; a=rsa-sha256; cv=none; b=C4e3RtPfwSDN4vYMy6OywOhPkfIF5AGazk3r4rNcVfIH+MqdUXOof9VKqdSCwANp1+XdhJYcJdzdzNkdyT1NpNxHbEvj6zwXhBib5/p4nORSKW7BE9cNaLY0a5xh7xW38WMZ6Eavt3et3aUeZ8qFQhI4+Nhd1fOCr5hLQosfNa9Ls85qgT8+Lnl21rpUfLa8/sQUVdfGAIskmHwe/jxScdlVeF1DL0TAJePLSPqEYauBR8/hS0cWMROHwtXsaNEE1SZ9SZrdH+omUfee9Ea0pI5Qwyzo+VBd98FTqnlo9AK82oubUq+a4JV4dGygvdQjRa95ulmzXpOyigCO++Hh7w==

ARC-Authentication-Results: i=1; relay.mimecast.com; dkim=pass header.d=gmail.com header.s=20230601 header.b="Zn4A829/"; dmarc=pass (policy=none) header.from=gmail.com; spf=pass (relay.mimecast.com: domain of cheslyncraigceaser@gmail.com designates 209.85.215.174 as permitted sender) smtp.mailfrom=cheslyncraigceaser@gmail.com

Received: from mail-pg1-f174.google.com (mail-pg1-f174.google.com [209.85.215.174]) by relay.mimecast.com with ESMTTP with STARTTLS (version=TLSv1.3, cipher=TLS_AES_256_GCM_SHA384) id za-mta-87-18DbTJCwPLu0jTpilusymA-1; Thu, 14 Mar 2024 12:13:38 +0200

X-MC-Unique: 18DbTJCwPLu0jTpilusymA-1

Received: by mail-pg1-f174.google.com with SMTP id 41be03b00d2f7-5dc949f998fso523559a12.3

for <Jo-Ann.DeWet@za.mcd.com>; Thu, 14 Mar 2024 03:13:37 -0700 (PDT)

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=gmail.com; s=20230601; t=1710411215; x=1711016015; darn=za.mcd.com; h=cc:to:subject:message-id:date:from:mime-version:from:to:cc:subject:date:message-id:reply-to; bh=AGbhewDTp8g7om0Mh0Q8Pu/LedQhmITaI3vGExvWEGA=; b=Zn4A829/wNmI8bqh3dNJWdzF4UuDKTXKCum4zvDPGyJXe7+vA20AIExdCN03c7csc5XlXxipeB4fjMFeRIqN41epsUBhUf706GFmCL7S5bunKBNEAFuymx61wBDC8k6o6jPH9qRQoBylzYOO8KAq2hJ8kjLAWGfaNm9Uhpq2j46aaXnt3YUiTekrPhdRSTik4wv1jsKQ6aKZ/EqeOppJnWSqAmODzMUT34YU9g4mSR1PAXIHAKZl0upYCIitKn4l0lxulLgGdUZJTlAlz36nKp63bTCTUOWPojyWGVsPEunGYAf0z6+Acib9ehLxMVsoCjOUCHd6zStSxtCqpJMPIg==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20230601; t=1710411215; x=1711016015; h=cc:to:subject:message-id:date:from:mime-version:x-gm-message-state:from:to:cc:subject:date:message-id:reply-to;

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=?us-ascii?Q?arkD?=
X-Forefront-Antispam-Report:

CIP:41.74.193.103;CTRY:ZA;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:za-smtp-inbound-delivery-1.mimecast.co.za;PTR:za-smtp-delivery-1.mimecast.co.za;CAT:NONE;SFS:(13230031);DIR:INB;

X-OriginatorOrg: zamcd.onmicrosoft.com

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 14 Mar 2024 10:14:33.8711 (UTC)

X-MS-Exchange-CrossTenant-Network-Message-Id: 2cf607f3-9214-4911-b863-08dc440f8bb2

X-MS-Exchange-CrossTenant-Id: eaac86d3-f304-4447-b71b-9688b7ee91a2

X-MS-Exchange-CrossTenant-AuthSource: JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM

X-MS-Exchange-CrossTenant-AuthAs: Anonymous

X-MS-Exchange-CrossTenant-FromEntityHeader: Internet

X-MS-Exchange-Transport-CrossTenantHeadersStamped: JNAP275MB1168

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