

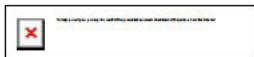
**From:**

**To:**

**Subject:**

Thursday, 14 March 2024 12:17

Undeliverable: ALRSA\_McDonalds\_PAIA\_Request\_13\_12\_2023



Your message to [REDACTED] couldn't be delivered.

Security or policy settings at [za.mcd.com](https://za.mcd.com) have rejected your message.

**cheslyncraigceaser**

**Office 365**

**za.mcd.com**

Sender

**Action Required**

Security or policy violation

## How to Fix It

The recipient's email server rejected your message because it appears to violate a security or policy setting the recipient's email admin has set up. A common reason for rejection is that your message might have been suspected as spam. To try to fix this issue, try one or more of the following:

- Modify your message, or change how you're sending the message, using the guidance in this article: [Bulk E-mailing Best Practices for Senders Using Forefront Online Protection for Exchange](#). Then resend your message.
- Contact the recipient by some other means (by phone, for example) and ask them to ask their email admin to add your email address, or your domain name, to their allowed senders list.

Was this helpful? [Send feedback to Microsoft](#).

## More Info for Email Admins

Status code: 550 5.7.360

If the sender isn't able to fix the problem by modifying their message, contact the recipient's email admin and give them the error (and the server name that reported the error) found in the "Error Details" section below to help them determine the cause of the rejection. Ask them to relax or modify the policy, or add your domain name, or the

sender's email address, to their allowed senders list.

It's likely that only the recipient's email admin can fix this problem. Unfortunately, Office 365 Support is unlikely to be able to help fix these kinds of externally reported errors.

Original Message Details

Created Date: 3/14/2024 10:13:16 AM  
Sender Address: chesyncraigceaser@gmail.com  
Recipient Address: jo-ann.dewet@za.mcd.com  
Subject: ALRSA\_McDonalds\_PAIA\_Request\_13\_12\_2023

Error Details

Error: 550 5.7.360 Remote server returned message denied by administrative policy -> 550 Administrative prohibition - envelope blocked - [https://community.mimecast.com/docs/DOC-1369#550\[rMzNAgt-MPeL5k6fazqb0g.za82\]](https://community.mimecast.com/docs/DOC-1369#550[rMzNAgt-MPeL5k6fazqb0g.za82])  
Message rejected by: za-smtp-o365-outbound-1.mimecast.co.za

Notification Details

Sent by: JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	3/14/2024 10:13:37 AM		mail-pg1-f174.google.com	SMTP
2	3/14/2024 10:13:38 AM	mail-pg1-f174.google.com	relay.mimecast.com	STARTTLS cipher=TLS
3	3/14/2024 10:14:33 AM	za-smtp-inbound-delivery-1.mimecast.co.za	JN3PEPF0000030F.mail.protection.outlook.com	Microsoft S cipher=TLS
4	3/14/2024 10:14:33 AM	JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM	JN3P275CA0005.outlook.office365.com	Microsoft S cipher=TLS
5	3/14/2024 10:14:33 AM	JN3P275CA0005.ZAFP275.PROD.OUTLOOK.COM	JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM	Microsoft S cipher=TLS

Original Message Headers

ARC-Seal: i=3; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass;  
  
b=fUBUxE9oiQ2ti5zYoDshPxVIv2xDvOe/+3aWLiDG74Nf5t+iLfvpJP5BQMSmjA6WjG/Ld+xhnNipRwdNCCwH  
qa+1aZR9xUvCIs+NVhqvwnBaKGWmmXIXamhVh9fKRjuWDEvoN2SKV5K2iBD6svcoUZjHD6K3rFP3nIdIMK1bwt  
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==  
ARC-Message-Signature: i=3; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;

s=arcselector9901;  
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-  
MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exchange-AntiSpam-  
MessageData-1;  
bh=Pv74qGC7yoGJN9UhLTQOAe4Q7JSmBEvVZZyPLTmbqR8=;

b=UrxOHDjIGEmBhxsPx1j1JyZfx2vW0CO7GN4VMhwxTqHLi3YlsaA51BCJ+5ywjdojX2UW9dVHfsvler+EtlW7  
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==

ARC-Authentication-Results: i=3; mx.microsoft.com 1; spf=softfail (sender ip  
is 41.74.193.103) smtp.rcpttodomain=za.mcd.com smtp.mailfrom=gmail.com;  
dmarc=fail (p=none sp=quarantine pct=100) action=none header.from=gmail.com;  
dkim=fail (body hash did not verify) header.d=gmail.com; arc=pass (0 oda=0  
ltdi=0 93)  
ARC-Seal: i=2; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass;

b=JGYacPvFJhIrULVtiw61WR3lyw4Z5CEnkKpMgn8/TisQzS6+37B85tJzoPNKuyTNFmXWZtAdgRbZxpZvtUNT  
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ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;  
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h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-  
MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exchange-AntiSpam-  
MessageData-1;  
bh=Pv74qGC7yoGJN9UhLTQOAe4Q7JSmBEvVZZyPLTmbqR8=;

b=ljIVg5vM0DCFilADyddoVHPAdeXmj+9y0F6WbRwXZ6FGr5TPf3DgwB7psZpFExMF3uFMrhwKK1zBAMl36oFm  
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==

ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=softfail (sender ip  
is 41.74.193.103) smtp.rcpttodomain=za.mcd.com smtp.mailfrom=gmail.com;  
dmarc=fail (p=none sp=quarantine pct=100) action=none header.from=gmail.com;  
dkim=fail (body hash did not verify) header.d=gmail.com; arc=pass (0 oda=0  
ltdi=0 93)

Received: from JN3P275CA0005.ZAFP275.PROD.OUTLOOK.COM (2603:1086:0:70::7) by  
JNAP275MB1168.ZAFP275.PROD.OUTLOOK.COM (2603:1086:0:69::8) with Microsoft  
SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id  
15.20.7386.19; Thu, 14 Mar 2024 10:14:33 +0000

Received: from JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM  
(2603:1086:0:70:cafe::f6) by JN3P275CA0005.outlook.office365.com  
(2603:1086:0:70::7) with Microsoft SMTP Server (version=TLS1\_2,  
cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.7386.20 via Frontend  
Transport; Thu, 14 Mar 2024 10:14:33 +0000

Authentication-Results: spf=softfail (sender IP is 41.74.193.103)  
smtp.mailfrom=gmail.com; dkim=fail (body hash did not verify)  
header.d=gmail.com;dmarc=fail action=none header.from=gmail.com;compauth=none  
reason=405

Received-SPF: SoftFail (protection.outlook.com: domain of transitioning  
gmail.com discourages use of 41.74.193.103 as permitted sender)

Received: from za-smtp-inbound-delivery-1.mimecast.co.za (41.74.193.103) by JN3PEPF0000030F.mail.protection.outlook.com (10.167.240.4) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.7386.12 via Frontend Transport; Thu, 14 Mar 2024 10:14:33 +0000

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=dkim.mimecast.com; s=201903; t=1710411273; h=from:from:reply-to:subject:subject:date:date:message-id:message-id:to:to:cc:cc:mime-version:mime-version:content-type:content-type:dkim-signature; bh=Pv74qGC7yoGJN9UhLTQOAe4Q7JSmBEvVZZyPLTmbqR8=; b=Niu/Y8WvSlxSSKpb6j4FxFrg36qNHjTuj+PhtZXzkxRfv53Lzb1y5AuSPHRJRL5SVaoG3eMrTM4VR6pm3s0rwWm+gl7mhixwXwhQuDSeb7VQj6YuYmyJSEIPPZBEExgXszQcBioe7XQCNig2K/de+KE3UcplmSTQ7mEzYkl9iaTeFAwPHQCs6We/R/9uFW+PZLM8xEZzYh02CwHGA8jvZV7TEiO9WxUNnlvMkYVNSMBNFNttopqp3A8caa4xkMPV0eplKDHsu+h3zecG6aooouX40yo+adB6necFdsflrpTxxFpC22IS5CJX3KtA0+fbg4Fz3sf4WJpH6QtSzaL8OJg==

ARC-Seal: i=1; s=201903; d=dkim.mimecast.com; t=1710411273; a=rsa-sha256; cv=none; b=C4e3RtPfWDSN4vYMy6OywOhPkfIF5AGazk3r4rNcVfIH+MqdUXOof9VKqdSCwANp1+XdhJYcJdzdzNkdyT1NpNxHbEvj6zwXhBib5/p4nORSKW7BE9cNaLY0a5xh7xW38WMZ6Eavt3et3aUeZ8qFQhI4+Nhd1fOCr5hLQosfNa9Ls85qgT8+Ln121rpUfLa8/sQUVdfGAIsmKHwe/jxScdlVeF1DL0TAJePLSPqEYauBR8/hS0cWMROHwTXsANEELSZ9SZrdH+omUfee9Ea0pI5Qwyzo+VBd98FTqnlo9AK82oubUq+a4JV4dGygvdQjRa95ulmzXpOyigCO++Hh7w==

ARC-Authentication-Results: i=1; relay.mimecast.com; dkim=pass header.d=gmail.com header.s=20230601 header.b="Zn4A829/"; dmarc=pass (policy=none) header.from=gmail.com; spf=pass (relay.mimecast.com: domain of cheslyncraigceaser@gmail.com designates 209.85.215.174 as permitted sender) smtp.mailfrom=cheslyncraigceaser@gmail.com

Received: from mail-pg1-f174.google.com (mail-pg1-f174.google.com [209.85.215.174]) by relay.mimecast.com with ESMTP with STARTTLS (version=TLSv1.3, cipher=TLS\_AES\_256\_GCM\_SHA384) id za-mta-87-18DbTJCwPLu0jTpilusymA-1; Thu, 14 Mar 2024 12:13:38 +0200

X-MC-Unique: 18DbTJCwPLu0jTpilusymA-1

Received: by mail-pg1-f174.google.com with SMTP id 41be03b00d2f7-5dc949f998fso523559a12.3 for <Jo-Ann.DeWet@za.mcd.com>; Thu, 14 Mar 2024 03:13:37 -0700 (PDT)

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=gmail.com; s=20230601; t=1710411215; x=1711016015; darn=za.mcd.com; h=cc:to:subject:message-id:date:from:mime-version:from:to:cc:subject:date:message-id:reply-to; bh=AGbhewDTp8g7om0Mh0Q8Pu/LedQhmITaI3vGExvWEGA=; b=Zn4A829/wNMi8bqh3dNJWDzF4UuDKTXKCum4zvDPGyJXe7+vA20AIExdCN03c7csc5XlXxipeB4fjMFeRIqN41epsUBhUf706GFmCL7S5bunKBNEAFuymx61wBDc8k6o6jPH9qRQoBylzYOO8KAq2hJ8kjLAWGfaNm9Uhpq2j46aaXnt3YUiTekrPhdRSTik4wvljsKQ6aKZ/EqeOppJnWSqAmODzMUT34YU9g4mSR1PAXIHAKZl0upYCItKn4l0lxulLgGdUZJTlAlz36nKp63bTCTUOWPoJyWGvsPEunGYAf0z6+AcIB9ehLxMVsoCjOUCHd6zStSxtCqpJMPIgw==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20230601; t=1710411215; x=1711016015; h=cc:to:subject:message-id:date:from:mime-version:x-gm-message-state:from:to:cc:subject:date:message-id:reply-to;

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X-Received: by 2002:a17:90a:c092:b0:29b:ab21:6ae1 with SMTP id  
o18-20020a17090ac09200b0029bab216ae1mr1153964pjs.38.1710411214082; Thu, 14  
Mar 2024 03:13:34 -0700 (PDT)  
MIME-Version: 1.0  
From: Cheslyn Craig Ceaser <cheslyncraigceaser@gmail.com>  
Date: Thu, 14 Mar 2024 12:13:16 +0200  
Message-ID: <CAACBu73W=3izkHQzJV6Wad24hjKR4LczwualWPLQVtNhXHOVWw@mail.gmail.com>  
Subject: ALRSA\_McDonalds\_PAIA\_Request\_13\_12\_2023  
To: directors-bod@us.mcd.com, Jo-Ann De Wet <Jo-Ann.DeWet@za.mcd.com>  
CC: Michaela Tafani <michaelatafani@animallawreform.org>,  
Amy P Wilson <amywilson@animallawreform.org>  
Authentication-Results-Original: relay.mimecast.com; dkim=pass  
header.d=gmail.com header.s=20230601 header.b="Zn4A829/"; dmarc=pass  
(policy=none) header.from=gmail.com; spf=pass (relay.mimecast.com: domain of  
cheslyncraigceaser@gmail.com designates 209.85.215.174 as permitted sender)  
smtp.mailfrom=cheslyncraigceaser@gmail.com  
X-Mimecast-Spam-Score: 1  
X-Mimecast-Impersonation-Protect: Policy=Default Impersonation Protect  
Definition;Similar Internal Domain=false;Similar Monitored External  
Domain=false;Custom External Domain=false;Mimecast External Domain=false;Newly  
Observed Domain=false;Internal User Name=false;Custom Display Name List=false;Reply-to  
Address Mismatch=false;Targeted Threat Dictionary=false;Mimecast Threat  
Dictionary=false;Custom Threat Dictionary=false  
Content-Type: multipart/mixed; boundary="000000000000d626aa06139c2486"  
Return-Path: cheslyncraigceaser@gmail.com  
X-EOPAttributedMessage: 0  
X-EOPTenantAttributedMessage: eaac86d3-f304-4447-b71b-9688b7ee91a2:0  
X-MS-PublicTrafficType: Email  
X-MS-TrafficTypeDiagnostic: JN3PEPF0000030F:EE\_|JNAP275MB1168:EE\_  
X-MS-Office365-Filtering-Correlation-Id: 2cf607f3-9214-4911-b863-08dc440f8bb2  
X-LD-Processed: eaac86d3-f304-4447-b71b-9688b7ee91a2,ExtAddr  
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X-Microsoft-Antispam: BCL:0;  
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=?us-ascii?Q?RiWYeS9ydnZM4l4q+4pFSkaukSBWmOebsgcoobS52wPUEHEeLtGsVdZH4sj2?=  
=?us-ascii?Q?arkD?=  
X-Forefront-Antispam-Report:

CIP:41.74.193.103;CTRY:ZA;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:za-smtp-inbound-delivery-1.mimecast.co.za;PTR:za-smtp-delivery-1.mimecast.co.za;CAT:NONE;SFS:(13230031);DIR:INB;

X-OriginatorOrg: zamcd.onmicrosoft.com

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 14 Mar 2024 10:14:33.8711 (UTC)

X-MS-Exchange-CrossTenant-Network-Message-Id: 2cf607f3-9214-4911-b863-08dc440f8bb2

X-MS-Exchange-CrossTenant-Id: eaac86d3-f304-4447-b71b-9688b7ee91a2

X-MS-Exchange-CrossTenant-AuthSource: JN3PEPF0000030F.ZAFP275.PROD.OUTLOOK.COM

X-MS-Exchange-CrossTenant-AuthAs: Anonymous

X-MS-Exchange-CrossTenant-FromEntityHeader: Internet

X-MS-Exchange-Transport-CrossTenantHeadersStamped: JNAP275MB1168

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